

Core Content in Urgent Care Nursing and Medical Assisting

Curriculum Details

Clinical Nursing

Triage in the Urgent Care Setting
Vital Signs and Other Vital Information
Vomiting and Vasovagal Syncope
Trauma
Soft Tissue Injuries
Basic Burn Care
Pediatric Considerations in Urgent Care: Evaluation of the Sick or Injured Child
Pediatric Considerations in Urgent Care: Specific Illnesses and Conditions
Urgent Care Pharmacy

Nurse Procedures

Injections and Immunizations
Intravenous Access and Fluid Therapy in Urgent Care
12-Lead Electrocardiogram
Ear Procedures
Oxygen Administration

Procedure Prep and Nursing Role

Abscess Incision and Drainage
Removal of Foreign Bodies from the Skin
Eye Procedures
Gynecological Procedures
Removal of Foreign Bodies from the Nose
Subungual Hematoma

Demonstrations

Fiberglass Splinting: Upper Extremity
Fiberglass Splinting: Lower Extremity
C-Spine Immobilization Technique
Review of Splinting Devices
Splinting an Ankle
Splinting a Hand
Splinting a Wrist
Crutch Walking
Oxygen Mask Basics
Nasal Canula Application
Non-rebreather Oxygen Mask Application
Basic Wound Dressings
Wound Dressing Techniques for Digits
Tube Gauze Dressing Technique
Compression Dressing on the Ear
Using an EKG Machine
Applying EKG Leads

Pediatric Distraction Techniques

Occupational Nursing

Occupational Health Services in the Urgent Care Clinic

Substance Abuse Testing in the Workplace: The Role of the Urgent Care Center

Video: US Department of Transportation's Mock Collection Training

Video: US Department of Transportation's 10 Steps To Collection Site Security and Integrity

Legal / Risk Management

HIPAA Compliance and Training

Nurse Documentation and Risk Management in Urgent Care

Compliance

Establishing an Effective Compliance Program

Bloodborne Pathogen Training

Instrument and Surface Sterilization

Hazard Communication and Safety Data Sheet/Material Safety Data Sheet Training

Radiation Safety

Emergency Processes and Procedures

Customer Experience

Customer Service, Conflict Resolution, and Management of the "Difficult" Patient